



Job Title: Outdoor Activity Assistant

Location: St Andrews Lakes, Quarry Grove, Halling, Kent, ME2 1BA

Job Type: Part time initially

Salary: £10.50-£12.71 per hour

St Andrews Lakes is seeking an Outdoor Activity Assistant to join our team. This role includes comprehensive training leading to an Archery GB qualification, in-house instruction on conducting climbing wall and axe throwing sessions, as well as a one-day first aid course.

Key Responsibilities:

- Welcome customers and prepare them to take part in their activity.
- Ensure all waivers and relevant paperwork are completed by customers using our booking system.
- Fit, remove and inspect harnesses and protective equipment.
- Conduct clear and engaging safety briefing for participants, explaining all necessary safety procedures.
- Supervise outdoor activity sessions for general public sessions, private groups, and school bookings.
- Ensure participant safety and enjoyment during activities such as archery, climbing, and axe throwing.
- Assist in the setup and maintenance of activity equipment and areas.
- Assist in Zip Wire operations.
- Provide excellent customer service, addressing any inquiries or concerns from participants.

Qualifications and Requirements:

- Must be available on 19th and 20th March for the archery course and Thursday, 27th March for a first aid course.
- Willingness to work weekends and school holidays is essential.
- A passion for outdoor activities and working with diverse groups.
- Strong communication and interpersonal skills.
- Prior experience in outdoor activities or instruction is advantageous but not mandatory, as full training is provided.

Working Hours:

- Initially part-time, transitioning to full-time hours during the summer season (May to September).

Benefits:

- Opportunity to work in a beautiful lakeside environment
- Free use of facilities for you
- Staff discounts for friends and family on activities and retail products
- Free onsite parking
- 25% discount at our onsite café & pizzeria
- Company events
- Opportunities for growth within the business

Join us at St Andrews Lakes and be part of a dynamic team dedicated to delivering exceptional outdoor experiences. To apply, please send a covering letter along with your CV to jobs@standrewslakes.co.uk