



Job Title: Parking & Welcome Attendant

Location: St Andrews Lakes, Quarry Grove, Halling, Kent, ME2 1BA

Job Type: Part-time

Pay: £7.55-£12.21 per hour

Job Summary:

As a **Parking & Welcome Attendant** at St Andrews Lakes, you will be the first point of contact for guests, ensuring a warm and friendly welcome upon arrival. You will be responsible for greeting visitors, providing directions, and assisting with parking, helping to create a smooth and enjoyable experience for all guests.

Key Responsibilities:

- Greet guests as they arrive by car or on foot, ensuring a friendly and professional welcome.
- Direct visitors to the appropriate check-in location based on their booked activity.
- Provide clear instructions on where guests can park, ensuring efficient use of parking space.
- Assist with traffic flow during peak times to avoid congestion and maintain safety.
- Answer basic queries about the site, activities, and facilities, directing guests where needed.
- Assist in managing access to the site, ensuring only authorised visitors enter designated areas.
- Report any safety concerns, incidents, or issues to the site management.
- Maintain a positive and approachable demeanour, representing St Andrews Lakes in a professional manner.

Requirements:

- Availability to work weekends is essential.
- Excellent communication and customer service skills.
- Friendly, approachable, and confident when interacting with the public.
- Ability to work outdoors in varying weather conditions.
- Strong organizational skills to manage guest flow efficiently.
- Ability to remain calm under pressure, especially during busy periods.
- A proactive attitude with a focus on guest satisfaction and safety.

Desirable:

- Previous experience in customer service, hospitality, or a similar front-facing role.
- Basic knowledge of the activities and facilities at St Andrews Lakes (training provided).

Benefits:

- Opportunity to work in a beautiful lakeside environment
- Free use of facilities for you
- Staff discounts for friends and family on activities and retail products
- Free onsite parking
- Overtime available
- 25% discount at our onsite café & pizzeria
- Company events
- Opportunities for growth within the business

If you are a welcoming and enthusiastic individual who enjoys working with people, we'd love to hear from you! Apply today by sending your cover letter and CV to jobs@standrewslakes.co.uk